

# FREQUENTLY ASKED QUESTIONS

## BUILDING TUNE-UP PROGRAM

### WHAT IS THE BUILDING TUNE-UP PROGRAM?

The Building Tune-up Program provides a path for non-residential customers to implement comprehensive energy savings project. The program provides a single process to address a customer's core energy efficiency needs—lighting, HVAC, refrigeration, and controls.

Work with the Program Ally of your choosing to identify which measures work for your business. Eligible measures include, but are not limited to, lighting, lighting controls, HVAC, HVAC Controls, and Refrigeration. When you implement multiple measures you can increase your total incentives. Sample measures include:

- HVAC controls to optimize rooftop units and air handlers
- Variable frequency drives for fans and pumps
- Refrigeration controls for evaporator fans and door heaters
- Lighting controls and optimization schemes
- Other complementary program eligible energy-saving measures

### HOW DOES THE BUILDING TUNE-UP PROGRAM WORK?

Jersey Central Power & Light (JCP&L) has contracted with Willdan to provide a comprehensive mix of energy-saving measures for commercial, industrial, government, institutional, or nonprofit customers. Whether a customer needs a simple tune-up of their HVAC system or demand-controlled ventilation, JCP&L's Building Tune-up Program has something to offer. From enrollment to incentive, the JCP&L Building Tune-up Program makes it easy to find the best energy-efficient solutions for a project.



1. Customers work with a Program Ally who provides an energy survey and pricing.



2. Customers select the measures and sign the program work order.



3. Willdan reviews and pre-approves the scope of work, and then authorizes the Program Ally to proceed with the installation.



4. Once customers and the Program Ally confirm the scope of work is complete, Willdan conducts a post-installation inspection.



5. The Program Ally receives an incentive payment from JCP&L, and the customer pays the Program Ally the copayment amount.

## WHO IS ELIGIBLE FOR THE BUILDING TUNE-UP PROGRAM?

The Building Tune-up Program is available for qualifying non-residential customers including commercial, institutional, industrial, governmental, and multifamily buildings, and nonprofit accounts.

## WHEN IS THE BEST TIME TO ENROLL?

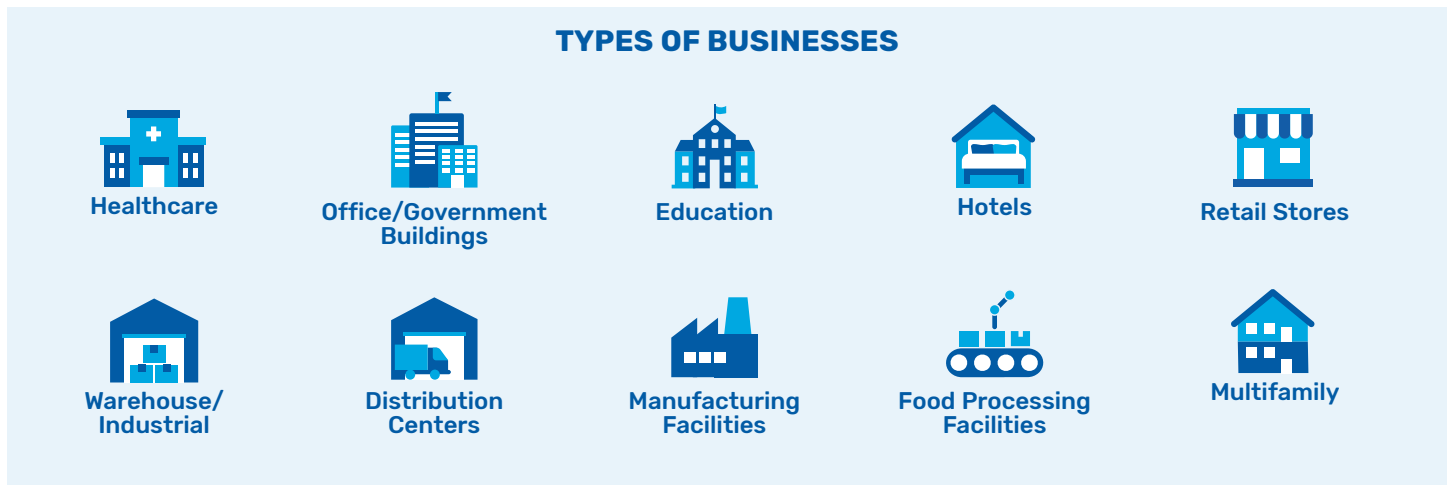
Early enrollment provides the best opportunity to maximize savings. Willdan must review and pre-approve the scope of work before any equipment is installed.

## HOW IS THE INCENTIVE AMOUNT DETERMINED?

JCP&L Building Tune-up Program provides the customer with a cost proposal after completing an energy assessment of a facility.

## WHO SHOULD PARTICIPATE IN THE BUILDING TUNE-UP PROGRAM ASSESSMENT?

Customer representatives that can speak knowledgeably about the facility's current energy use including heating and cooling, lighting, and refrigeration, and provide access to the facility as needed.



For additional questions about the Building Tune-up Program offered by JCP&L, please contact:

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Costs of these programs may be recovered through customer rates in accordance with New Jersey law. For a complete list of commercial, industrial, residential, and low-income energy efficiency programs, please visit [https://www.firstenergycorp.com/save\\_energy/save\\_energy\\_new\\_jersey/for\\_your\\_business\\_nj.html](https://www.firstenergycorp.com/save_energy/save_energy_new_jersey/for_your_business_nj.html).

By participating in these energy efficiency and peak demand reduction programs, customers agree to allow their utility to retain ownership of all Capacity Rights which refers to the demand reduction associated with any energy efficiency and peak demand reduction measure for which incentives were provided by the Company. Your utility will aggregate these energy efficiency demand reduction attributes into the PJM capacity market with proceeds being used to offset the program costs.

FirstEnergy's New Jersey utility, their parents, subsidiaries, employees, affiliates and agents assume no responsibility for the performance of the equipment or equipment warranty, the quality of the work, labor and/or materials supplied, and/or the acts or omissions of any contractor.